2011

Annual Report 2011

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Sidney and Emma Nogrady Kaplan Papers

An eminent scholar of African American history and an activist, Sidney Kaplan joined the UMass Amherst English Department in 1946. Kaplan's influence was widely felt on campus and in the community; he was among the founders of the Department of Afro-American Studies, a founder of the Department of American history and an activist, an eminent scholar of African American history and life.

We received over 100 Gifts in Kind worth almost $188,000! Thank You!

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Busiest Day at the UMass Amherst Libraries in 2011

4,022,849 hits to the library’s web pages

708,890 electronic books available, an increase of 45%

50,908 questions answered at Reference and Information desks in Du Bois Library and Science and Engineering Library

35,123 visits to RefWorks, an online research management tool, an increase of 5%

14,919 square feet of posters printed, an increase of 40%, earning almost $1,600

55 percent increase in books brought in from outside the Five College area through Interlibrary Loan


Some rave reviews from our recent Library survey

“I can’t say enough about how great the ILL program works. I have worked on campus for 25 years and the Librarian staff here is outstanding. I came from the University of Michigan, which had an outstanding Library Science program, so I thought I would be disappointed when I got here. But far from it!”

“I work with the reference librarians from the Science and Engineering Library most, both within my classes and at the Library. They have been incredibly supportive and helpful with my courses, in person, on the web, and during instruction. I can’t speak highly enough of their care and enthusiasm.”

“I am an online student and have frequently visited the online library and am amazed at the wealth of available resources.”

“I love going to the library. I find that it is very quiet and a great place to study or meet up for group projects. The staff are really helpful!”

“You all do a fantastic job of getting both electronic and non-electronic materials to me in an efficient manner. Thanks for all that you do!”