



University of
Massachusetts
Amherst

NENS

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NENS

University of
Massachusetts
Amherst **BE REVOLUTIONARY™**



What does that mean?

- **NENS = Non-Employee, Non-Student**
- **NENS are a group of designations for people who are somehow connected to UMass, but who are neither students nor employees.**
- **NENS designations are recorded in SPIRE, applied at the campus level, and connected to NetID, UCard, email, etc.**
- **A person's NENS designation determines what they have access to at UMass.**

Why is this important to the Libraries?

Not all NENS groups have access to Libraries e-resources!

As always, anyone can use e-resources as a “walk-in” patron, when connected to the campus network. But NENS groups without access to e-resources CANNOT access them from off-campus – even if they have a NetID & password.

Library workers, including DRMS & LTS, can't change that.

WHY?

The University's legal team has determined what is permissible, based on the language in our licensing contracts with vendors.

Elsevier: “Authorized Users are the full-time and part-time students, faculty, staff and researchers of the Subscriber and individuals who are independent contractors or are employed by independent contractors of the Subscriber affiliated with the Subscriber’s locations listed on Schedule 2 (the “Sites”) and individuals using computer terminals within the library facilities at the Sites permitted by the Subscriber to access the Subscribed Products for purposes of personal research, education or other non-corporate use (“Walk-in Users”).”

American Chemical Society: “For purposes of this Agreement, “Authorized Users” means, those serving in the capacity of employees, faculty and other teaching staff, and persons officially registered as full or part-time students located at an Authorized Site. Authorized Users may access the ACS Products from remote sites. Others who are physically present at an Authorized Site may access the ACS Products but may not do so from locations outside of an Authorized Site (“Other Users”).”

Can we give access anyway?

No.

If we did, vendors would shut off access to the entire University.

We already face temporary campus-wide shut-offs when licensing contracts are contravened:

- Unallowed text & data mining, automated downloads.
- Scraping with exploited NetID credentials.

Which NENS groups have access to e-resources?

YES:

- ADJNC Adjunct faculty (299)
- CNTEM Contractor/Vendor (235)
- PARTN Campus Partner (246)
- PREEM Pre-Employees (35)
- PREST Pre-Students (13)
- PSTST Post-Students (1024)
- RSAST Research Assistant (74)
- RETFC Retired Professor (427)
- RETPS Retired Staff (904)
- UNPRT University Affiliate (130)

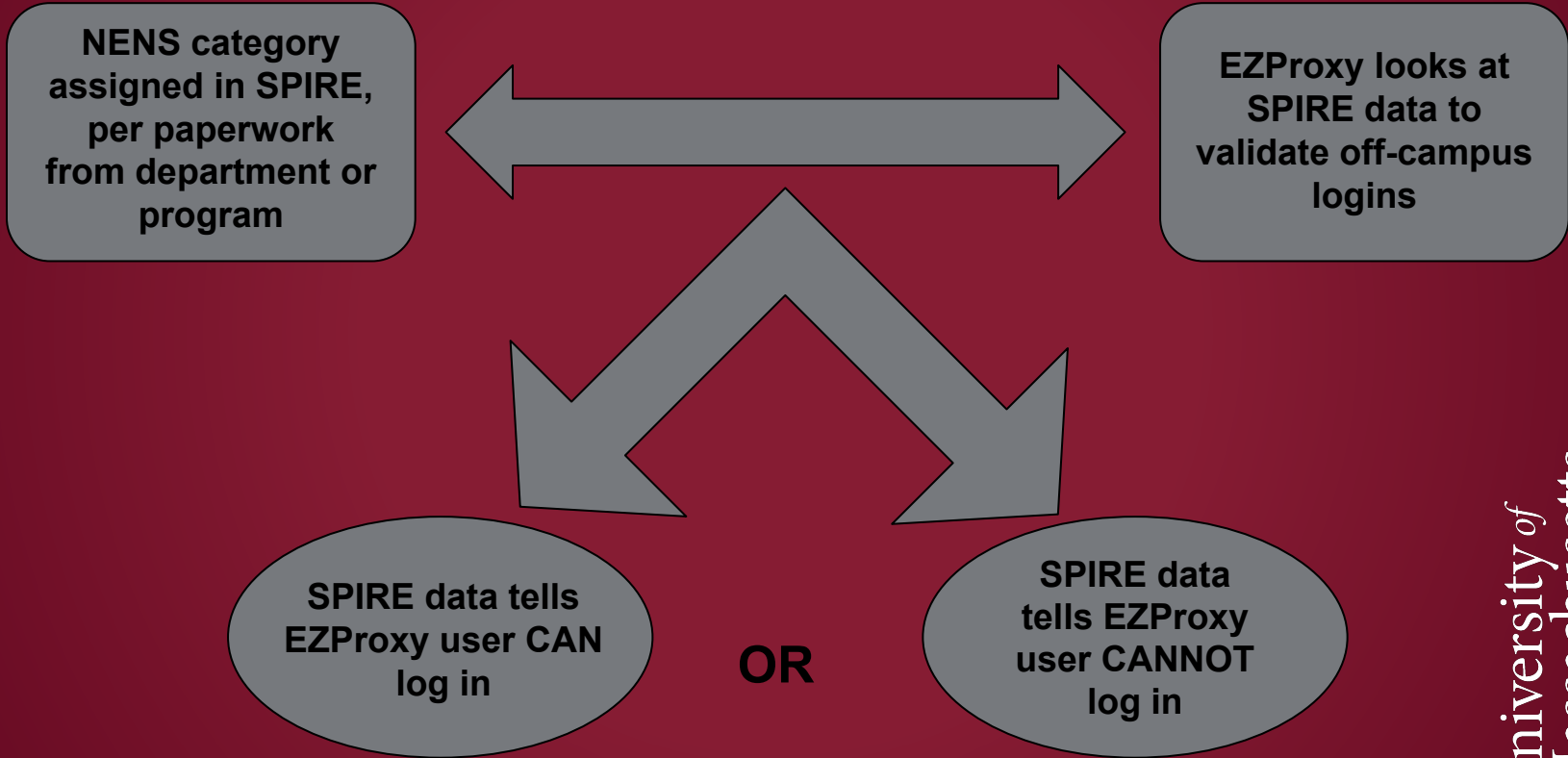


NO:

- BASIC Basic Visitor (132)
- CNFSV Conference Serv Attendee (0)
- INNOV Innovator (11)
- VSDPF Visiting Student Dependent (0)
- VSSCF Visiting Scholar International (125)
- VSSCU Visiting Scholar US (41)



How does it work?



What can we do?

Not much, since NENS aren't controlled by our systems.

- **Help departments & programs understand which NENS categories do & don't have access to library e-resources.**
 - They shouldn't promise access the Libraries can't deliver.
 - They need to submit the correct NENS classification for SPIRE.
- **Make sure your patrons are correctly categorized.**
 - If they aren't, they need to work with their sponsoring program to update SPIRE.
 - Once SPIRE is updated, their access will be automatic.
- **Encourage scholars to choose open access publishing.**
 - If resources weren't behind publisher paywalls, we wouldn't have this problem.
 - Open access publishing would mean anyone could read, regardless of affiliation.
- **Support the Libraries' attempts to negotiate better licenses – and encourage students & faculty to do so as well.**
 - But have realistic expectations – most vendors have no incentive to change.
 - Familiarize yourself with our Framework for Provider Agreements.