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## Empowering Through Staff Training and Team Skill Building

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## University of Massachusetts Amherst

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From the Selected Works of Jennifer Eustis

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# Empowering Through Staff Training and Team Skill Building

Jennifer Eustis, *University of Massachusetts Amherst*  
Meghan Banach Bergin



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A decorative graphic on the left side of the slide. It features two light blue circles, one at the top and one at the bottom. Between them are two green leaves: a smaller one on the left and a larger one on the right with a detailed vein pattern.

# Empowering Through Staff Training and Team Skill Building

Meghan Bergin & Jennifer Eustis  
Metadata Unit, UMass Amherst

# Discussion Topics



## Ways to Empower

- Accepting new roles for staff
- Teaching new technology & tools
- Creating & editing documentation

# Discussion Questions



- What does it mean to empower staff through training and skill building?
- What happens when the training is not as successful as you thought?
- Are workshops useful? Do workshops need to be paired with individual help and/or training?